

SUPPLEMENTARY TERMS AND CONDITIONS REGARDING SUPERSKI FAMILY SKI PASSES FOR THE WINTER SEASON 2021-22, COMPLEMENTARY TO THE GENERAL TERMS AND CONDITIONS OF DOLOMITI SUPERSKI*

The general terms and conditions of Dolomiti Superski apply also to the Superski Family ski passes, except for the following additions, modifications and clarifications.

1. Requirements for Superski Family ski passes: In order to purchase a combination of Superski Family ski passes it is necessary to form a family group of at least 3 to a maximum of 8 people. Every member has to be at least 8 years old (born before 27/11/2013). Only the parents, their children and the grandparents of latter are entitled to be members of the family group. For this purpose a head of the family - one or the other parent - has to be chosen and his/her spouse (or alternatively his/her partner in life), their children and their parents (the grandparents of the children) may be part of the family group, which has to consist of at least one parent and one of his/her children (born before 27/11/2013). Once the group is formed and the ski passes have been purchased, the group can't be modified or integrated. Holders of other Dolomiti Superski ski passes with validity during the current season are not entitled to become members of the family group.

2. Children born after 27/11/2013: One of the head of the family's child under 8 years (born after 27/11/2013) is entitled to obtain a free Dolomiti Superski seasonal ski pass, valid for the current season, if contemporaneously the relative parent purchases a Superski Family ski pass according to art. 1 of the present supplementary terms and conditions. For each parent being part of the family group one child under 8 years may obtain such free ski pass. If the head of the family's spouse (or alternatively his/her partner in life) is also member of the family group, all their less than 8 years old children (born after 27/11/2013) are entitled to obtain a free Dolomiti Superski ski pass valid for the entire season. In order to benefit from the free seasonal ski passes, family status certification or equivalent original documents have to be provided at the central points of sale.

3. Purchase: Each new combination of Superski Family ski passes, can be issued exclusively in the central points of sale. The family relationships (grandparents-parents-children), the marriage or cohabitation must be proved by original certificates from public authorities (i.e. family status certifications, birth certificate, other identification documents, etc.), which unequivocally prove these relationships. The documents are not replaceable by self-certification or similar procedures. For this purpose, all members of the family group have to be present at the central points of sale contemporaneously, also in order to achieve the picture to be combined to each ski pass. No further reductions will be granted. In case of renewal of a Superski Family combination in the same composition as already activated in the previous winter season, it suffices that one member of the family composition presents all the Superski Family ski passes referred to the same family unit at a central point of sale. The eventual addition in accordance to art. 1 of a new family member to a combination of Superski Family ski passes already issued during the previous winter season, has to be done exclusively at the moment of the first renewal of the combination, with the physical presence of the new member at the issuing point of sale, together with all the Superski Family ski passes related to the family group to be renewed and with the documentation required.

4. Geographic and temporal validity: Every ski pass issued for the family group will be valid within the whole Dolomiti Superski skiing area and during the season in which they are issued for. Unused ski days will not be refunded or reimbursed nor can they be used in the following ski seasons, with the exception of Superski Family ski passes purchased for the 2021-22 winter season, which will be valid for two consecutive winter seasons and therefore for 2021-22 and 2022-23, as regulated by art. 28 and 29 of the general terms and conditions. Unused ski days will not be refunded or reimbursed nor can they be used in the following ski seasons. Superski Family ski passes do not grant the validity of 5 ski days in the ski areas of Skirama Dolomiti Adamello-Brenta and those managed by Brentonico Ski Srl, Funivie Lagorai Spa and Panarotta Srl. Every holder has to be equipped with his/her own ski pass.

5. Way of functioning: By purchasing Superski Family ski passes, 10 or 20 ski days can be purchased for each member of the family group can be purchased. Those ski days can be used independently by any family group member. The amount of the available ski days of the family group's ski days will be diminished by one day for each day of use and for each pass of the family group. Once the ski days are consumed, the amount of ski days may be recharged, but only once for each Superski Family combination of Superski Family ski passes, with a minimum of 10 to a maximum of 30 ski days in pieces of 5. Children under 8 years of age (born after 27/11/2013), who have been granted a free seasonal Dolomiti Superski ski pass, are not part of the family group and therefore their ski days are not to be considered.

6. Misuse: If Superski Family ski passes are used from a different person than its holder, 10 ski days will be diminished from the total amount of the family's ski days available at the moment of the abuse's ascertainment. In case of misuse of free passes granted to children under 8 years of age (born after 27/11/2013), the free pass will be blocked or withdrawn. Any abuse will be prosecuted according to law and through any legal action or proceeding deemed necessary or proper for ascertaining the offender's criminal (e.g. for fraud – art. 640 of the Italian penal code) and civil liability.

7. Derogation in case of skiing accidents: In derogation from the provisions of the general terms and conditions, any form of reimbursement in case of skiing accidents is excluded.

8. Rebalancing measures provided for the early interruption of the 2019-20 winter season due to the health emergency caused by SARS-CoV-2 pandemic. The rebalancing measures provided in relation to the early closure of the 2019-20 winter season ordered by the authorities are regulated by art. 28 of the general terms and conditions. In order to benefit from those measures, all ski cards of the family combination issued for the winter season 2019-20, together with the documentation required for this type of ski pass in accordance with art. 3 of the present supplementary terms and conditions must be presented at the central points of sale.

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Dolomiti Superski and the federated valley consortia reserve the right to modify these general terms and conditions. Any changes will be promptly published on the website and will be valid from the time of publication for purchases made subsequently.

* see general terms and conditions on [DOLOMITISUPERSKI.COM](https://www.dolomitisuperski.com)

PRIVACY NOTICE

art. 13 and 14 of the (EU) Regulation 2016/679

Dear customer, in compliance with articles 13 and 14 of (EU) Regulation 2016/679¹ – the General Data Protection Regulation (GDPR1), we are hereby informing you about the processing of your personal data by the Federconsorzi Dolomiti Superski and its associated Valley Consortia.

1- Purposes and legal basis of processing: Personal data related to customers (name, surname, image, date of birth, gender, tax code, residence, telephone number, bank data and e-mail address, etc.) provided, where necessary, upon purchase of the ski pass or summer lift pass, as well as data collected through the use of the ski pass or summer lift pass itself (e.g. when they are used to access the lifts) shall be processed by Federconsorzi Dolomiti Superski and its associated Valley Consortia that are members thereof, in relation to the use of transport services on the related lift system facilities. The processing of said data is necessary for carrying out the pre-contractual activities required to purchase the different lift passes, for executing the relative contract and provide the relevant services required, for complying with the related regulatory, administrative, accounting and tax obligations, for pursuing legitimate interests related to the protection of company assets (e.g. the verification of the lawful use of the lift pass, including via video-surveillance systems, the so called "Gate Camera") and possible defensive requirements, as well as to carry out statistical data processing in an anonymous and generalised way in order to develop and improve services. Where ski passes and summer lift passes are issued on chip cards, the RFID technology with which these operate, allow remote recognition, although only within a limited radius at the lift gates, solely for the purpose of verifying the legitimate use of the lift pass. Neither the card's nor the user's presence on ski slopes or hiking and biking trails is detected.

2- Categories of recipients of personal data: Your data will be processed for the above-mentioned purposes using mainly computerised procedures and may be disclosed to the staff of Federconsorzi Dolomiti Superski or of its associated Valley Consortia that are members thereof, who are authorised to process data and/or to trusted companies carrying out, in their capacity as data processors, various technical or organisational activities on behalf of the above mentioned recipients, such as companies providing administrative, accounting, tax or IT services. Your personal data and the data of the use of the lift passes can be communicated to the affiliated lift operators for the same purposes as in art. 1.

3- Personal data retention period: The collected data shall be retained for the entire duration of the contractual relationship. The data related to the purchase and use of the ski pass and summer lift pass shall be anonymised within 24 months from the conclusion of the contract and your personal data shall be deleted. If a new ski pass or summer lift pass is purchased within the mentioned period, the retention period is interrupted and so it shall recommence from the last purchase. The images acquired when accessing the lifts equipped with the "Gate Camera" video-surveillance systems shall be deleted at the end of the card's validity period. Your personal data collected and processed during the purchase and use of a ski pass during winter season 2019/2020, as well as collected and processed by accepting and during the use of the rebalancing measures offered by Dolomiti Superski for the purchase of a ski pass for the winter season 2020/2021 and 2021/22, will be stored and saved until the limitation period expires or until the last possible legal dispute has been settled. This data processing has been made in order to protect the legitimate interests of the Federconsorzi Dolomiti Superski, its associated Valley Consortia, as well as the associated lift societies, in relation to the early closure of winter season 2019/2020 due to the emergency regulation for the containing of the SARS-CoV-2 pandemic on the national territory. The data processing is made for the exclusive purpose of verifying and settling any demands made by customers and with the appropriate technical security measures of data protection.

4- Mandatory provision of personal data: The provision of your data is necessary to purchase the ski pass and the summer lift pass as well as to execute the related contract; any refusal to provide such data will therefore mean that it is not possible to conclude the contract or to supply the services.

5- Exercise of rights: The GDPR provides the right to access the data related to your person at any time, to obtain a copy thereof, to correct and supplement them where they are inaccurate or incomplete, to delete them or limit their processing where the necessary conditions are met, to object to processing for reasons related to your specific situation, and to request the portability of the data provided where processed in an automated way based on your consent or for the execution of the contract. Likewise, where required, you are entitled to withdraw your consent without prejudice to the lawfulness of the processing based on the consent granted before such withdrawal. The above is without prejudice to your right to petition the Supervisory Authority, including by the filing of a complaint where deemed necessary, for the protection of your personal data and your rights. For any issue related to the processing of your personal data, please contact the Federconsorzi Dolomiti Superski at: info@dolomitisuperski.com.

6- Joint data controllers: For the various areas and activities under their responsibility (based on the existing internal agreements between them), your personal data are processed by the following joint data controllers: Federconsorzi Dolomiti Superski, headquartered in Via Arnaria 43, 39040, Castelrotto (BZ), which manages the data center where all ski pass and summer lift pass data are stored, as well as the 12 Valley Consortia associated to Federconsorzi, which process the data of ski passes and summer lift passes sold or used in the areas within their competence as well as data consulted for possible refund requests, or to report unlawful usage, as listed below: 1) Consorzio Esercenti Impianti a Fune Cortina, San Vito di Cadore, Auronzo-Misurina, Via G. Marconi 15, 32043 Cortina d'Ampezzo (BL); 2) Consorzio Esercenti Impianti a Fune Skirama Plan de Corones, Via J.G. Mahl 40, 39031 Brunico (BZ); 3) Consorzio Impianti a Fune Alta Badia, Via Boscdaplan 105, La Villa, 39030 Badia (BZ); 4) Consorzio Esercenti Impianti a Fune Val Gardena/Alpe di Siusi, Via Arnaria 43, 39040 Castelrotto (BZ); 5) Consorzio Impianti a Fune Val di Fassa e Carezza, Via de Pareda 67, 38032 Canazei (TN); 6) Consorzio Impianti a Fune Arabba-Marmolada, Via Boè/Arabba 13, 32020 Livinallongo (BL); 7) Consorzio 3 Zinnen Dolomites, Via Ombrosa 2F, 39038 San Candido/Versciaco (BZ); 8) Consorzio Impianti a Fune Val di Fiemme-Obereggen, Via Roma 2, 38038 Tesero (TN); 9) Consorzio Impianti a Fune San Martino di Castrozza/Passo Rolle, Via Passo Rolle 136, Fraz. San Martino di Castrozza, 38054 Primiero San Martino di Castrozza (TN); 10) Consorzio Rio Pusteria-Bressanone, Via Jochtal 1, Valles, 39037 Rio di Pusteria (BZ); 11) Consorzio Impianti a Fune Alpe Lusia/San Pellegrino, Via Loewy 42, 38035 Moena (TN); 12) Consorzio Impianti a Fune Civetta, Corso Italia, 32022 Alleghe (BL). The identification data and contact details of each member of the Consortia managing the lift system facilities that you have used, can be obtained from each Consortia.

7- Data protection officer: The data protection officer of the Federconsorzi Dolomiti Superski (hereinafter DPO) can be contacted at the data controller's address as well as directly via e-mail at the following address: dpo@dolomitisuperski.com.

8- Sending of commercial information related to the services offered: Your personal data (name, contact details, e-mail address, mobile phone number) may also be processed, subject to your voluntary and separate consent, to send you information related to products or services provided by the Federconsorzi Dolomiti Superski and by its associated Valley Consortia members of Federconsorzi (e.g. newsletters, promotional and advertising material), or notices of local events organized on the territory of Dolomiti Superski by means of e-mail, SMS, MMS, fax, messages to web applications and/or on paper by post, as well as for direct sale and market research purposes, including research related to service quality and satisfaction, via remote communication techniques that use conventional and automated contact methods by means of the above tools. Our mailing service may also be provided with the technical support of third-party companies in their capacity as data processors, to which addresses or mobile phone numbers may be disclosed solely for said purpose; they may not be used otherwise. Your data shall be used until your objection; they shall subsequently be deleted. The disclosure of your data and your consent for the above purposes are optional and their non-disclosure does not affect existing relations and services. However, in their absence, we shall not be able to send you updates and promotions related to new products and services that might be of interest to you.

9- Promotional vouchers and collection of personal data from third parties: Upon handing over a "Dolomiti Superpremière", a "Dolomiti Supersun" or similar promotional voucher to the ticket sale offices, your

personal data (name and surname, date of birth, hotel and period of stay) shall be transferred from the accommodation facility where you are staying to Federconsorzi Dolomiti Superski and to its associated Valley Consortia members of Federconsorzi. In any case, your data are processed solely for the purposes set out at point 1) and shall therefore be deleted at the end of the period referred to at point 3).

10- Collection of personal data from third parties for ski club members: If you are member of a ski club that is a partner of a Valley Consortia member of the Federconsorzi Dolomiti Superski, your personal data (name and surname, gender, date of birth, telephone number and e-mail address, ski club of which you are member) may be obtained from the relevant Valley Consortia. Your data are collected only upon purchase of a ski pass for members of partner ski clubs and for the sole purpose of checking the requirements to grant the discount itself. Therefore, your personal data shall be retained for the same period as in art. 3.

11- Updating of the Privacy Notice: In the event of any updating of this Privacy Notice, it will be immediately published on the Dolomiti Superski web site.

Updated 14/10/2021 - Subject to possible changes.

¹ (EU) Regulation 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of their personal data, as well as on the free movement of such data (General Data Protection Regulation).